

Quality Action CASE STUDY

1. Name and country of the organisation

(Please state the name and the country of the organisation that implemented this practical application of a QA/QI tool as part of Quality Action. We do not publish this information unless you agree. You can remain anonymous by adjusting the settings at the end of this form).

HIVberodung Croix-Rouge Luxembourgeoise
Luxembourg

2. Authors of the case study and contact details

(Please provide then name of the author(s) of this case study and any contact names, Email address or websites where readers can access more information about this practical application of a QA/QI tool).

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3. External support (facilitators/partners/technical assistance)

(Please list the names of other organisations and/or people who were involved in this practical application of a QA/QI tool, e.g. project partners, technical assistance, external stakeholders etc..).

None

4. Project/Programme and key population/target group addressed

(Please describe the project/programme to which you applied the tool and the key population/target group addressed).

The DIMPS project stands for "Dispositif d'Intervention Mobile pour la Promotion de la santé Sexuelle", which means: Mobile Intervention Unit to Promote Sexual Health. The project is dedicated to promote HIV testing amongst at risk populations regarding HIV/AIDS and other STD, such as migrants, MSM, sex workers, homeless people and intravenous drug users. The DIMPS project started in 2009. It is supported by the HIVberodung service of the Luxembourgian Red Cross, Stop AIDS Now/Access and the Department for Infectious Diseases of the Centre Hospitalier of Luxembourg (CHL). In order to better target these populations and to offer them face to face prevention and rapid testing for HIV, HCV or syphilis, the DIMPS team established a partnership with organisations supporting these groups, which includes a home for asylum seekers, a government sponsored injection room for drug users, a sex worker association, two shelters for the homeless population and the national gay and lesbian center (a gay sauna and a cruising area for MSM). The DIMPS team is composed of one psychologist, one nurse and the driver of the van. DIMPS is present in these spots (twice a month for the injection room for drug users and the sex worker place) and offers people the opportunity to receive pre and post test counseling on HIV, Hepatitis and STD, personalised prevention and the option to get tested for HIV, Hepatitis and syphilis using a rapid test. When there is a positive result, rapid and efficient psychosocial support and medical follow up are implemented.

5. Goals/aims of applying the QA/QI tool

(Please list the goals you wanted to achieve with the practical application of the tool).

The aim of applying the QA/QI tool was to have a good evaluation of the project, but also an answer on what we needed to improve.

6. Tool and methodology used

(Please indicate which of the five tools you used (Succeed, QIP, PQD, PIQA, Schiff) and briefly sketch out the steps and measures of how you applied it).

PIQA Tool.

Collecting all the written information on the project.

Trying to answer the different items of the tool step by step.

7. Results and benefits of applying the QA/QI tool

(Please describe what resulted from applying the tool and if and how your project/programme benefitted).

The benefits included being able to develop a good description of the project. Having a look at the project step by step, i. e. its weak and strong points. It offers the opportunity to work on the weak points and to fill gaps by finding new answers and solutions to improve the project.

8. Recommendations

(Please describe the lessons learnt from positive and negative experiences during the process of using the tool itself and about the quality of projects/programmes like yours).

It is important to not become de-motivated and concentrate on the key answers that could improve your work. PIQA must be considered as a flexible and not a restrictive tool. For example, PIQA offers a challenge right from the start: the first questions ask for a definition of the project. Its questions are precise and provide lots of opportunities for reflection. The application of PIQA helps to redefine the project structure and identify the information that is most relevant for the success of the project.

PIQA is short and easy to apply, especially when training has built up the necessary knowledge and skills. It is a good tool to use in small organisations that are working independently. It will give the opportunity to reflect on the work and improve it when developing new projects.

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